EMMA WU

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Experience

UX Designer

Oct. 2019 - Present

China General Chamber

of Commerce - USA New York, NY (2yr 8mos)

- Led and shipped the Official Website project and set up new design deliverable standards for efficiently communicating with engineers by using Figma and AdobeXD.
 Successfully reduced the project cost by 74%
- Shipped a new Event System and increased the sign-up efficency rate by 61%
- Collaborating with stakeholders to define the short to long-term product/design roadmap by hosting and moderating design sprint workshops.
- Create user archetypes and behavior patterns by analyzing Google Analytics data and user interview feedback.
- Build a design system from the ground up.
- Leading a team of five.

UI/UX Designer

Dec. 2018 - Oct. 2019 Intern Aug 2018 - Dec 2018

United Nations

New York, NY (1yr 3mos)

Designed and redesigned internal tools to increase the overall United Nations employee experience.

- Blue Line Leadership Hub from 0 to 1
- Global Onboarding Plattform redesign
- Prince2 Project Management Toolkit
- Online Learning Framework Accessibility Guidle
- Presented solutions with stakeholders internationally; led to a gain of more than 1 million in project funding.

Web UI/UX Designer

Aug. 2014 - May. 2018

University of Colorado

Boulder, CO (3yr 10mos) (Student Part Time)

- Redesigned the Student Academic Success Center's website using new design system during the University's web reform.
- Had design approaches that addressed usability, accessibility, and content prioritization requirements.

Figma, Sketch, Adobe XD, Inivision, Illustrator, Design Thinking, Information Architecture, Personas, User Journey Mapping, Wireframing, Prototyping, Accessibility, Usability Testing, Agile Methodology, Project Planning

Coding

Design

HTML, CSS, JavaScript, simple React.js

Education

Skills

University of Colorado Boulder

Aug. 2014 - Aug. 2018 (4 yrs) B.S. Technology in Arts and Media: Interaction Design (3.5)B.S. Strategic Communication (3.7)B.A. Economics (3.6)Minor in Business

CU Leadership, Excellence, Achievement, and Diversity (LEAD) Scholarship recipient